Credits

Customers · https://mountainstream.co/docs/credits/

If the Administrator has enabled “**May request credits**”, you will see the Credits tab.

1. Navigate to **Ordering › Credits**.
2. Select the date of order that requires a credit. Items delivered will be loaded.
3. Enter the quantity to be credited and select / provide a reason**.**
4. Select Request Credit. The Administrator will authorize the credit and publish the credit note.

[A screenshot of a cafe management software shows the “Ordering” menu expanded with “Credits” highlighted, displaying item return options, prices, and action buttons like “Request Credit” and “Save Changes.” Credits streamline refund processes.]

Get Started